BSB51918 Diploma of Leadership and Management

This qualification reflects the role of individuals who apply knowledge, practical skills and experience in leadership and management across a range of industry contexts. At his level, individuals display initiative and judgement in planning, organising, implementing and monitoring their own workload and that of others.

For further information contact Smart Training and Consulting Group.

P: (02) 4013 6145
E: reception@smarttrainingandconsulting.com.au
1/44 Bulwer Street Maitland, NSW, 2320

BSB51918 Diploma of Leadership and Management
Let's help you get the qualification you deserve!
Read all about it here…..

Entry requirements: Students wishing to enrol in this course must be working in a capacity of Leadership and/or management. Applicants will be required to complete an application process to determine suitability to the program.

Delivery mode: Training will be delivered via face to face sessions, self-directed study and assessment work outside of classroom sessions.

Work placement: There are no workplace requirements for this qualification.

Duration: 10 months

Resources: Students will be provided with learner guides and written material. Although laptops are not a requirement to complete this qualification, students are strongly advised to bring their own laptop to the classroom sessions..

Training location: Various locations across the Hunter Valley

Student Support: Smart Training & Consulting Group will ensure that you will receive the opportunity to fulfil your personal potential during your training by providing support services to meet your individual needs.

Your Qualification:
Upon successful completion of all units of competency, students will be issues with a nationally recognised qualification by Smart Training and Consulting Group

Units of Competency Core (C) Elective (E)		
Code	**Title**	
BSBLDR502	Lead and manager effective workplace relationships	C
BSBLDR511	Develop and use emotional intelligence	C
BSBMGT517	Manage operational plan	C
BBWOR502	Lead and manage team effectiveness	C
BSBCUS501	Manage quality customer service	E
BSBHRM405	Support the recruitment, selection and induction of staff	E
BSBLDR504	Implement diversity in the workplace	E
BSBMGT502	Manage people performance	E
BSBMGT516	Facilitate continuous improvement	E
BSBRSK501	Manage risk	E
BSBWHS501	Ensure a safe workplace	E
BSBWOR501	Manage personal work priorities and professional development	E